



IMMIGRANT WOMEN'S SUPPORT SERVICE
Domestic Violence and Sexual Assault Service



Migrant Women's Emergency Support Service Inc.

Annual Report 2021 – 2022

We acknowledge the Jagera people and the Turrbal people as the Traditional Custodians of Meanjin (Brisbane), the lands on which our office is located and where we meet, work, and learn. We pay our respects to Jagera and Turrbal Elders past, present, and emerging.

We honour the women and children who courageously took us with them in their journey to safety from domestic and sexual violence. We also pay our respects to the women and children who have lost their lives to violence.

The Migrant Women's Emergency Support Service Management Committee, members and staff acknowledge the Traditional Owners of the land where IWSS stands and pay our respects to Elders past, present, and emerging, and acknowledge their role in our community.

Vision

In Queensland, women from culturally and linguistically diverse (CALD) backgrounds and their children are safe, independent, and confident about their future

Mission

To ensure that culturally and linguistically diverse (CALD) women and their children who are affected by domestic and family violence and/or sexual violence receive needs driven, high quality services

Values

- Women's rights are human rights
- Collaboration
- Culturally Inclusive Respect
- Feminist Ethos Safety
- Systemic Advocacy

MANAGEMENT COMMITTEE

Zoe Rathus AM – Chairperson

Zoe has worked with survivors of domestic violence since 1981 when she started working as articled clerk in Brisbane. She has a law degree from the University of Queensland and now works as senior lecturer at Griffith University Law School. She teaches family law and ethics and professional responsibility as well as some of the clinical placement courses. Zoe's research focuses on the family law system with an emphasis on family violence, women, and children. After 8 years in private practice, Zoe became coordinator of the Women's Legal Service in 1989 and worked there until 2004, engaging in extensive law reform activities for women. She has served on several Boards and committees and worked in South Africa on gender issues in the mid-1990s. Zoe has received accolades for her work including Australian Young Lawyer of the Year in 1990 and Queensland Woman Lawyer of the Year in 2001. Zoe was awarded an Order of Australia in 2011 for her services to women, the law, Indigenous peoples, and education. Zoe has a long-standing relationship with the domestic violence sector and has provided legal advice and support to immigrant and refugee women since IWSS was first established.

Chris d'Aquino – Vice-Chairperson

Chris' father is of Portuguese background; he was born and raised in Shanghai, China, later migrating to Australia with his family after the communist takeover. Chris' mother is second generation Irish Australian. Also reflective of diversity; Chris' work history spans both the community and public service sectors. She has been working in the field of domestic violence since 1983, firstly in women's shelters and later as a Coordinator of one of the first domestic violence services in Queensland. During this time, Chris also worked as a volunteer with the Women's Legal Service as well as a member of their management committee. In 1993, Chris joined the Office for Women for several years before moving to Legal Aid Queensland where she worked on several projects supporting access to justice, especially for women in rural areas. While at Legal Aid Queensland, Chris also had the privilege of supervising the Spanish and Vietnamese bilingual information services. In 2008 Chris commenced working for the then Department of Child Safety and managed a Child Safety Service Centre for over 10 years, currently is seconded to work to progress the Carmody recommendations in South West Queensland. Additionally, during her time with the Department, Chris also managed a Youth Justice Service. Chris has a strong personal commitment to social justice issues especially in the areas of justice and domestic violence.

Jude Clarkin - Member

Jude has worked in the fields of Finance and Administration for over 30 years, mostly in the community sector. During that time, she was Administration Manager at Women's Legal Service for 17 years and has worked with Tenants Qld since 2012.

Recently Jude enjoyed spending 3 years as the Accreditation Coordinator at Community Legal Centres Queensland, undertaking organisational assessments of centres delivering community legal services throughout Queensland.

[Sgt Leisa Wathen - Secretary](#)

Sgt Leisa Wathen has been a serving Police officer since 1989 and has over 30 years of Policing experience. She is currently working as a Shift supervisor at the Holland Park Police station. Leisa has worked at the Domestic, Family Violence and Vulnerable Persons Unit as the Elder Abuse Project officer. Leisa has experience across a range of policing roles having been a Detective at the Inala CPIU for nine years and a member of the SCAN team. Leisa was appointed to the role of the South Brisbane District Domestic Family Violence Co-ordinator in April 2004. Due to her service in this role Leisa has contributed to numerous working parties, projects and committees addressing domestic violence. She has developed sound processes to respond to domestic violence issues and provision of proactive strategies to best support victims of domestic violence. Leisa has brought these skills to the development of policies, strategies, and resources to address Elder Abuse. Leisa played a pivotal role in the implementation of the South Brisbane Vulnerable Persons Unit that works in partnership with government and non-government agencies to provide a more cohesive and integrated response to those affected by a range of issues including domestic violence and mental health. Currently Leisa is heavily involved in conducting updated training for police in responding to Domestic Violence.

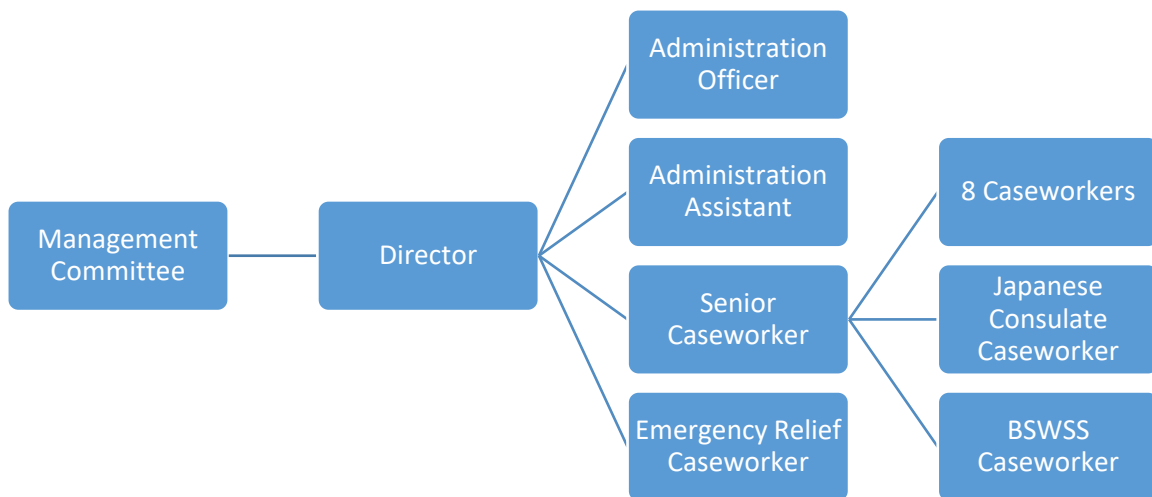
[Kathryn Rendell - Member](#)

Kathryn (she/her) is the Community Engagement and Training Officer for Basic Rights Queensland, a community legal service providing advice and support for working women, Centrelink issues and disability discrimination. She has worked in family and community services for 40 years, beginning her career working alongside young children arriving as refugees from Vietnam, Cambodia, and Laos and then in women's refuges. She was a founding academic in the Child and Family Studies courses at Griffith University and most recently established the DFV service for families from Culturally and Linguistically Diverse backgrounds in Logan. She continues to be a committed advocate for women's and children's safety, including in the family law system and has published several related articles.

Staff

The Immigrant Women’s Support Service is staffed by a total of 15 employees in the following roles: Director, Senior Caseworker, Information and Administration, Administration Assistant, ER case worker, and 10 Caseworkers: 8 across the Domestic Violence and Sexual Assault services in West End, 1 Caseworker at the Brisbane Southwest Support – Sexual Violence Prevention, and 1 Caseworker – Domestic Violence Service for the Japanese community in Australia. Casual employees are engaged on a need basis for backfilling staff on leave, and staff support.

Organisational Structure



Funding

We value and acknowledge the funding and support received from:

- **Department of Justice and Attorney-General** – Domestic Violence and Sexual Assault services
- **Department of Justice and Attorney-General** – through partnership with **Women’s Community Aid Association** trading as **BRISCC** – Brisbane Southwest Support – Sexual Violence Prevention service
- **Department of Housing and Public Works** – CAP properties for office use
- **Department of Social Services** – Emergency Relief Service
- **Lifeline** – Multicultural DV-Alert
- **The Consulate General of Japan in Brisbane** – Japanese speaking Caseworker position (Defined term)
- **StreetSmart** – One-off funding support for women escaping domestic and family violence



Donors

We are fortunate to receive ongoing support for our Emergency Relief service. This year we acknowledge financial and in-kind donations from:

- Share the Dignity
- WESNET Telstra Safe Connections program
- Zephyr Education Inc
- Anonymous

The support of received from donors include financial support and other assistance to complement our work in upholding women and children’s basic human rights. Thanks to all our donors, including those who supported us anonymously this financial year.

Chairperson's Report – Zoe Rathus AM

Welcome to my report for 2021-2022 for the Migrant Women's Emergency Support Service known as Immigrant Women's Support Service (IWSS). As I look over the documents from that year to prepare this report, I am reminded that we were and still are living in unpredictable and challenging times. I thank all the staff, contractors, and other supporters of IWSS for your on-going hard work. I also thank the other members of the management committee for your commitment to IWSS.

Before proceeding, I express the deep-felt appreciation of the management committee to Cecilia Barassi-Rubio for her many years of service to IWSS and the thousands of women and children whose lives she has benefited. Although she left after the year reported on here, in November 2022, it is appropriate to honour her contribution now. Cecilia has been a diligent manager whose attention to detail has been vital to the success of IWSS and its strong reputation. She brought intelligence and forethought to her decisions – and she steered us skilfully through the twists and turns of COVID. Her knowledge of the sector and understanding of the issues faced by CALD women are remarkable. Thank you for your work. We wish you all the absolute best in your future.

During 2021-2022 our staff provided services to over 600 women from a wide range of countries including South American nations, the Middle East, Africa, Asia, and nearer neighbours in the Pacific region. We now have two staff employed to work with specific language speakers. Our partnership with the Japanese Consulate, for which we are grateful, continues to fund our Japanese speaking case worker, Kaz. And during the year we undertook some research on the languages spoken by our clients and determined to employ a Mandarin speaking worker with some of our COVID funding.

The vulnerability of our clients in terms of language, income and housing is revealed in the Senior Caseworkers report. It is particularly disturbing to see how many of our clients have absolutely no income. It makes the work done by our Emergency Relief team so important – thanks Claudina. It is also alarming to see an increased trend in women reporting non-fatal strangulation. It is critical that we now understand the risks posed by this behaviour and the red flags it raises. The work done at IWSS by our wonderful staff in assisting women with safety is essential. Thanks to the case working staff at West End – Nas, Caroline, Miryeong, Linda, Hayley, Geraldine, and Ishita. Maria has taken up a permanent position at Legal Aid Queensland – where she will be an asset.

IWSS continues to provide services at Brisbane South West Support Service in Richlands – thanks Ritu and Claudina for your work - and continues its training program with Lifeline - Ingrid for your training expertise.

We thank our funding bodies for our on-going funding and a range of additional allocations to assist through COVID. We are grateful to the Department of Justice and Attorney-General for brokerage and enhancement funding to assist us over the last three years. This has enabled us to engage additional staff to assist in meeting the needs of our clients. Fresh staff (starting after 1 July include Yen, Sunny, Nitasha and Olivia (as the Mandarin speaking worker). A special thanks to Katie for her work with us in developing our enhanced budget. And thanks to Ranji and Tara who keep the administrative wheels of IWSS turning.

We also thank the Department of Social Security for increased emergency relief support and brokerage. This was used particularly to support our clients who have no income. Support was also extended to homeless persons and to cover food, utility bills, health care, training, and education.

Throughout the year we were still dealing with ever-changing public health directives and working with the staff team and contractors to ensure safety for all who attend IWSS premises. Our staff are slowly returning to working from the office, but the management committee will build in some work from home time as well into the future.

We also continue to undertake the work required to ensure that our internal policies and procedures are appropriate and up to date. We conduct an on-going review of our policies, and we were once again passed in the annual audit for the Human Services Quality Framework.

IWSS participates in countless networks and was consulted on a wide range of issues over the 2020-2021 year:

- Qld Sexual Assault Network
- Qld Network of Domestic Violence Services (QDVSN)
- Women's Safety and Justice Taskforce consultation
- Evaluation of the National Plan to Reduce Violence Against Women and their Children (2020-2022)
- National Summit on Women's Safety
- Housing and Domestic and Family Violence Roundtable
- Review of the Anti-Discrimination Act 1991
- Sexual Violence Prevention Roundtable
- QPS internal death review process
- Domestic and Family Violence Regulatory Framework consultations
- Domestic and Family Violence Culturally Linguistically Diverse Roundtable
- COVID-19 Vaccine Roundtable with Women from Migrant and Refugee Backgrounds
- INVEST qualitative help-seeking – research on help-seeking and international students
- National Advisory Group: Temporary Visa Holders Experiencing Family and Domestic Violence
- Red Cross Pilot Organisational review
- QUT Stopping Gendered Violence Advisory Board

This summary of work of the service shows the amazing work of our staff. Thank you all for your dedication and commitment to IWSS and our clients.

I also thank the other members of the management committee for their work. Chris D'Aquino – as vice-president, thanks for your wise counsel and your work on staffing; Leisa Wathen – thanks for being the secretary, your work on policies and the award and your measured way of thinking through challenges; Jude Clarkin – thanks for your guiding on all matters financial as our treasurer; and Kathryn Rendell - thanks for your work on staffing and your broad knowledge of the DV sector.

And again – although Cecilia left in November 2002, we wish to record thanks to Ingrid for the outstanding way in which she taken on the position of acting-director. Decisions had to be made quickly when Cecilia left to ensure stability and smooth transition for our staff, clients, and funders. There was a huge amount to be learnt – Cecilia's corporate knowledge was immense – and we are all still learning. But Ingrid has shown an ability to learn very quickly while still juggling tasks from her former role. Thanks to Nas and Caroline for stepping up giving your support to Ingrid and the team

during the transition. We are grateful to the whole team for your continuing hard work and participation in planning the way forward.

Many outstanding tasks are still present. The Enterprise Bargaining Agreement is currently under negotiation. We want to engage further with the planning process we began in November 2022 and there is much to be done in the transition post Cecilia. We are also following through with recommendations from our work with Allwood and Associates relating to organisational transformation.

So – once again a busy, challenging, but productive year. It remains a privilege to serve as chairperson.

Treasurer's Report – Jude Clarkin

The Migrant Women's Emergency Support Service Inc. (MWESS) operating as the Immigrant Women's Support Service, continued to receive government funding for the delivery of essential services. For the 2021-22 financial year, the funding for the delivery of core services and activities was provided by:

- **Department of Justice and Attorney-General** – Domestic Violence and Sexual Assault services
- **Department of Justice and Attorney-General** – through partnership with **Women's Community Aid Association** trading as **BRISCC** – Brisbane Southwest Support – Sexual Violence Prevention service
- **Department of Housing and Public Works** – CAP properties for office use
- **Department of Social Services** – Emergency Relief Service
- **Lifeline** – Multicultural DV-Alert
- **The Consulate General of Japan in Brisbane** – Japanese speaking Caseworker position (Defined term)

I am pleased to report that the organisation complied with all financial and performance reporting obligations with respect to all funding received. All services were provided according to our contractual obligations. Andrew G. Marshall prepared the audited financial report, from Andrew G. Marshall Chartered Accountants. I can report with confidence that the Migrant Women's Emergency Support Service Inc. will be able to meet its financial obligations in the new financial year.

Migrant Women's Emergency Support Service Inc

**Financial statements
For the year ended 30 June 2022**

Migrant Women's Emergency Support Service Inc

ABN: 64 324 279 260

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Migrant Women's Emergency Support Service Inc

ABN: 64 324 279 260

Committee's report

For the year ended 30 June 2022

Your committee members submit the financial report of Migrant Women's Emergency Support Service Inc for the financial year ended 30 June 2022.

Committee members

The names of the committee members throughout the year and at the date of this report are:

Zoe Rathus (President)
Chris D'aquino
Leisa Wathen (Secretary)
Jude Clarkin (Treasurer)
Kathryn Rendall
Robyn Mayes (resigned 4/11/2021)

Principal activities

The principal activity of the association during the financial year is:

Provision of domestic and sexual assault support services to Migrant and Refugee Women and their Children


Significant changes

No significant change in the nature of these activities occurred during the year.


Operating result

The profit of the Association for the financial year after providing for income tax amounted to \$58,840.

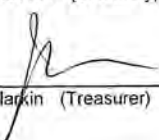
Signed in accordance with a resolution of the members of the committee:



Zoe Rathus (President)



Leisa Wathen (Secretary)



Jude Clarkin (Treasurer)

Dated

Migrant Women's Emergency Support Service Inc

ABN: 64 324 279 260

Income statement

For the year ended 30 June 2022

	2022 \$	2021 \$
Income		
Fundraising - Contributions	80.00	436.36
Fundraising - Gifts	7,129.99	51,770.78
Grants	-	1,746,867.64
Other Income	(42,530.89)	(186,812.11)
Project Funds	314,626.00	-
Recurrent Funds	1,266,415.10	-
Trading/Operating Activities	87,355.31	98,278.47
	1,633,075.51	1,710,541.14
Expenses		
Accreditation/Certification	3,418.00	8,000.00
Advertising & Promotion	455.00	590.00
Allowance First Aid	805.44	1,111.27
Assets Purchases <\$5,000	12,364.27	28,744.04
Audit Fees	3,000.00	3,000.00
Bank Charges	3.41	6.94
Business Planning Costs	-	10,375.00
Cleaning & Pest Control	22,524.09	33,561.45
Client Activities	240.36	-
Client Support ER	135,343.45	249,529.27
Computer Expenses	14,260.86	23,097.06
Consultancy Fees	119,293.59	93,333.16
Depreciation	2,913.68	5,125.70
Emp't Support & S'vision Costs	6,252.26	4,040.45
Fees & Permits	52.36	51.45
Health & Safety	415.20	-
Insurance - Business Pack (PI)	22,508.57	17,616.46
Insurance - Volunteers	809.20	759.20
Leave & Relief Expense	165,794.06	88,899.88
Legal Fees	-	224.00
M.V. Fuel & Oil	2,002.25	1,342.42
M.V. Insurance	3,303.75	3,724.44
M.V. Registration	1,587.85	1,655.70
M.V. Repairs & Maintenance	1,913.37	1,334.93
Management Committee Project	9,027.27	21,000.00
Maternity - Gov.	12,360.80	13,570.20
Maternity - Org	16,160.40	7,806.60
Meeting Expenses Incl AGM	555.36	500.00
Membership Fees Paid	4,496.93	3,802.75
Office Equipment & Maintenance	5,573.54	400.14
Postage, Freight & Courier	269.09	206.77
Printing & Stationery	2,944.47	6,340.27
Property Rates & Water	9,138.99	293.68
Publications & Info Resources	185.00	-

The accompanying notes form part of these financial statements.
These statements should be read in conjunction with the attached compilation report of Andrew G Marshall

Migrant Women's Emergency Support Service Inc

ABN: 64 324 279 260

Income statement

For the year ended 30 June 2022

	2022	2021
	\$	\$
Recruitment Expense	2,190.00	-
Rent: Properties	-	14,000.00
Repairs & Maintenance Building	4,560.67	2,760.39
Security Expenses	13,555.08	3,054.75
Staff Amenities	831.68	1,391.41
Staff Provison Movement	28,955.35	107,299.46
Sundry Expenses	3,120.36	2,338.22
Superannuation	96,380.15	76,197.87
Telephone & Fax Charges	16,842.11	30,384.96
Training & Development	9,047.06	14,409.04
Travel & Accommodation	3,821.98	1,751.17
Utilities	3,469.10	3,869.57
Wages & Salaries	802,506.39	733,563.21
Workers' Compensation Insur.	8,982.38	7,898.53
	1,574,235.18	1,628,961.81
Net profit	58,840.33	81,579.33
Retained earnings at the beginning of the financial year	650,681.18	569,101.85
Retained earnings at the end of the financial year	709,521.51	650,681.18

The accompanying notes form part of these financial statements.
These statements should be read in conjunction with the attached compilation report of Andrew G Marshall.

Migrant Women's Emergency Support Service Inc

ABN: 64 324 279 260

Balance sheet

For the year ended 30 June 2022

	Note	2022 \$	2021 \$
Current assets			
Cash and cash equivalents	3	1,561,297.20	1,420,611.65
Trade and other receivables	4	17,683.23	220.00
Total current assets		1,578,980.43	1,420,831.65
Non-current assets			
Property, plant and equipment	5	12,625.90	15,539.58
Total non-current assets		12,625.90	15,539.58
Total assets		1,591,606.33	1,436,371.23
Current liabilities			
Trade and other payables	6	89,794.22	64,650.23
DV Staff Provision Current Yrs		353,771.64	340,459.73
SA Staff Provision Current Yrs		87,766.81	87,452.46
Accreditation		8,000.00	27,455.00
Water/Rates/Cleaning		11,000.00	11,000.00
Professional Dev/Training		13,348.63	13,348.63
Wages Provision (Rent Surplus)		38,000.00	38,000.00
Business Planning		5,000.00	-
Communication		16,000.00	-
Unexpended Grant		259,403.52	203,324.00
Total current liabilities		882,084.82	785,690.05
Total liabilities		882,084.82	785,690.05
Net assets		709,521.51	650,681.18
Members' funds			
Retained earnings		709,521.51	650,681.18
Total members' funds		709,521.51	650,681.18

The accompanying notes form part of these financial statements.
These statements should be read in conjunction with the attached compilation report of Aindrew G Marshall

Migrant Women's Emergency Support Service Inc

ABN: 64 324 279 260

Statement of changes in equity

For the year ended 30 June 2022

	2022 \$	2021 \$
Retained earnings		
Opening retained earnings	650,681.18	569,101.85
Net profit	58,840.33	81,579.33
	<u>709,521.51</u>	<u>650,681.18</u>
Total equity		
Balance as at 01 July 2021	650,681.18	569,101.85
Profit	58,840.33	81,579.33
	<u>709,521.51</u>	<u>650,681.18</u>

The accompanying notes form part of these financial statements.
These statements should be read in conjunction with the attached compilation report of Andrew G Marshall.

Migrant Women's Emergency Support Service Inc

ABN: 64 324 279 260

Notes to the financial statements

For the year ended 30 June 2022

The financial statements cover Migrant Women's Emergency Support Service Inc as an individual entity. Migrant Women's Emergency Support Service Inc is a not-for-profit association incorporated in Queensland under the Associations Incorporation Act 1981 ('the Act').

The principal activity of the association for the year ended 30 June 2022 is:

Provision of domestic and sexual assault support services to Migrant and Refugee Women and their Children

Comparatives are consistent with prior years, unless otherwise stated.

1 Basis of preparation

In the opinion of the committee of management, Migrant Women's Emergency Support Service Inc is not a reporting entity since there are unlikely to exist users of the financial statements who are not able to command the preparation of reports tailored so as to satisfy specifically all of their information needs. These special purpose financial statements have been prepared to meet the reporting requirements of the Act.

The financial statements have been prepared in accordance with the recognition and measurement requirements of the Australian Accounting Standards and Accounting Interpretations, and the disclosure requirements of AASB 101 Presentation of Financial Statements, AASB 107 Statement of Cash Flows, AASB 108 Accounting Policies, Changes in Accounting Estimates and Errors and AASB 1054 Australian Additional Disclosures.

The financial statements and material accounting policies all comply with the recognition and measurement requirements in the Australian Accounting Standards.

2 Summary of significant accounting policies

Income tax

The association is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

Revenue and other income

Revenue is recognised when the amount of the revenue can be measured reliably, it is probable that economic benefits associated with the transaction will flow to the Association and specific criteria relating to the type of revenue as noted below, has been satisfied.

Revenue is measured at the fair value of the consideration received or receivable and is presented net of returns, discounts and rebates.

These notes should be read in conjunction with the attached compilation report of Andrew G Marshall.

Migrant Women's Emergency Support Service Inc

ABN: 64 324 279 260

Notes to the financial statements

For the year ended 30 June 2022

Goods and services tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of GST.

Cash and cash equivalents

Cash and cash equivalents comprises cash on hand, demand deposits and short-term investments which are readily convertible to known amounts of cash and which are subject to an insignificant risk of change in value.

Property, plant and equipment

Each class of property, plant and equipment is carried at cost less, where applicable, any accumulated depreciation and impairment.

Plant and equipment is depreciated on a straight-line basis over the assets useful life to the association, commencing when the asset is ready for use.

At the end of each annual reporting period, the depreciation method, useful life and residual value of each asset is reviewed. Any revisions are accounted for prospectively as a change in estimate.

Employee benefits

Provision is made for the association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits that are expected to be wholly settled within one year have been measured at the amounts expected to be paid when the liability is settled.

Employee benefits expected to be settled more than one year after the end of the reporting period have been measured at the present value of the estimated future cash outflows to be made for those benefits. In determining the liability, consideration is given to employee wage increases and the probability that the employee may satisfy vesting requirements. Cash flows are discounted using market yields on high quality corporate bond rates incorporating bonds rated AAA or AA by credit agencies, with terms to maturity that match the expected timing of cash flows. Changes in the measurement of the liability are recognised in profit or loss.

Migrant Women's Emergency Support Service Inc

ABN: 64 324 279 260

Notes to the financial statements

For the year ended 30 June 2022

Impairment of non-financial assets

At the end of each reporting period, the association determines whether there is an evidence of an impairment indicator for non-financial assets.

Where this indicator exists and regardless for goodwill, indefinite life intangible assets and intangible assets not yet available for use, the recoverable amount of the assets is estimated.

Where assets do not operate independently of other assets, the recoverable amount of the relevant cash-generating unit (CGU) is estimated.

The recoverable amount of an asset or CGU is the higher of the fair value less costs of disposal and the value in use. Value in use is the present value of the future cash flows expected to be derived from an asset or cash-generating unit.

Where the recoverable amount is less than the carrying amount, an impairment loss is recognised in profit or loss.

Reversal indicators are considered in subsequent periods for all assets which have suffered an impairment loss.

Provisions

Provisions are recognised when the association has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured.

Migrant Women's Emergency Support Service Inc

ABN: 64 324 279 260

Notes to the financial statements

For the year ended 30 June 2022

Note	2022 \$	2021 \$
3 Cash and cash equivalents		
MWESS Operating 620191	750,681.34	611,807.85
MWESS Emergency Relief (DSS) 620220	24,054.74	121,421.94
MWESS Cash Reserve 212446	125,993.94	65,969.83
Summerland MWESS Term Deposit	212,212.73	211,417.08
MWESS Staff Entitlements 333387	442,949.45	403,341.95
MWESS MasterCard 156720	4,705.00	5,953.00
Petty Cash	500.00	500.00
Electronic Clearing Account	0.00	0.00
Security Deposit - Yellow Cabs	200.00	200.00
	<u>1,561,297.20</u>	<u>1,420,611.65</u>
4 Trade and other receivables		
Current		
A/C Receivable Trade Debtors	17,683.23	220.00
	<u>17,683.23</u>	<u>220.00</u>
5 Property, plant and equipment		
Plant and equipment		
Plant and Equipment	-	9,091.40
Less: E & P Accum Deprec.	-	(9,091.40)
	<u>-</u>	<u>-</u>
Motor vehicles		
Motor Vehicles	43,347.27	43,347.27
Less: M.V. Accum Deprec.	(30,721.37)	(27,807.69)
	<u>12,625.90</u>	<u>15,539.58</u>
	<u>12,625.90</u>	<u>15,539.58</u>
6 Trade and other payables		
Current		
Trade Creditors	4,838.00	5,123.29
Accrued Expenses	26,368.12	22,974.46
PAYG Withholding Payable	12,688.41	6,793.00

These notes should be read in conjunction with the attached compilation report of Andrew G Marshall.

Migrant Women's Emergency Support Service Inc

ABN: 64 324 279 260

Notes to the financial statements

For the year ended 30 June 2022

	Note	2022 \$	2021 \$
GST Payable		52,014.37	36,900.17
Less GST Receivable		(6,109.48)	(7,140.30)
GST Adjustment		(5.20)	(0.39)
		<u>89,794.22</u>	<u>64,650.23</u>

7 Events occurring after the reporting date

No matter or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the association, the results of those operations or the state of affairs of the association in future financial years.

8 Retained earnings

Retained earnings at the beginning of the financial year	650,681.18	569,101.85
Net profit	58,840.33	81,579.33
	<u>709,521.51</u>	<u>650,681.18</u>

9 Statutory information

The registered office and principal place of business of the association is:

Migrant Women's Emergency Support Service Inc
West End

These notes should be read in conjunction with the attached compilation report of Andrew G Marshall.

Migrant Women's Emergency Support Service Inc

ABN: 64 324 279 260


Statement by members of committee

The committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 2 to the financial statements.

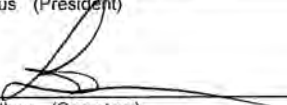
In the opinion of the committee the financial report:

1. Presents fairly the financial position of Migrant Women's Emergency Support Service Inc as at 30 June 2022 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that Migrant Women's Emergency Support Service Inc will be able to pay its debts as and when they fall due.

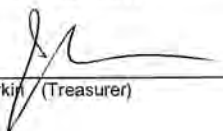
This statement is made in accordance with a resolution of the committee and is signed for and on behalf of the committee by:



Zoe Rathus (President)



Leisa Wathen (Secretary)



Jude Clarkin (Treasurer)

Dated

Migrant Women's Emergency Support Service Inc

ABN: 64 324 279 260

Independent audit report to the members of association, Migrant Women's Emergency Support Service Inc

Report on the audit of the financial report

Opinion

I have audited the accompanying financial report, being a special purpose financial report, of Migrant Women's Emergency Support Service Inc (the association), which comprises the balance sheet as at 30 June 2022, the income statement, and notes to the financial statements, including a summary of significant accounting policies and the statement by members of the committee.

In my opinion, the accompanying financial report of the association for the year ended 30 June 2022 is prepared, in all material respects, in accordance with the Associations Incorporation Act 1981.

Basis of opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial report section of my report. I am independent of the association in accordance with the auditor independence requirements of the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the code) that are relevant to my audit of the financial report in Australia. I have also fulfilled my other ethical responsibilities in accordance with the code.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Emphasis of matter - basis of accounting

I draw attention to note 1 of the financial report, which describes the basis of accounting. The financial report is prepared to assist the association in reporting its results to members and other intended recipients. As a result, the financial report may not be suitable for another purpose. My opinion is not modified in respect of this matter.

Responsibility of management and those charged with governance

Management is responsible for the preparation and fair presentation of the financial report in accordance with the Associations Incorporation Act 1981, and for such internal control as management determines is necessary to enable the preparation of the financial report is free from material misstatement, whether due to fraud or error.

In preparing the financial report, management is responsible for assessing the association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the association or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the association's financial reporting process.

Migrant Women's Emergency Support Service Inc

ABN: 64 324 279 260

Independent audit report to the members of association, Migrant Women's Emergency Support Service Inc

Auditor's responsibilities for the audit of the financial report

My objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

ANDREW G MARSHALL

193 BRISBANE TERRACE GOODNA QLD 4300

07 September 2022

Migrant Women's Emergency Support Service Inc

ABN: 64 324 279 260

Certificate by members of committee


Annual statements give true and fair view of the financial position of incorporated association.

We, being the members of the Committee of the Migrant Women's Emergency Support Service Inc, certify that -

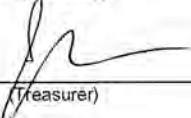
The statements attached to this certificate give a true and fair view of the financial performance and position of Migrant Women's Emergency Support Service Inc during and at the end of the financial year of the association ending on 30 June 2022.



Zoe Rathus (President)



Leisa Wathen (Secretary)



Jude Clarkin (Treasurer)

Dated

Director's Report written by Senior Caseworker (Ingrid Macartney)

Culturally and linguistically diverse women and children who were affected by domestic and/or sexual violence faced several challenges this year, inclusive but not limited to income support, housing availability and the continual impact of the pandemic. IWSS has been able to adjust its service delivery modalities with face-to-face support as well as via other platforms. The continual delivery of our service would not have been possible without the support from the Management Committee, the IWSS Team and fresh staff, IT support, and Bookkeeping and Cleaning contractors.

This financial year was busy as usual, with many opportunities to contribute to the improvement of systemic responses, to share our knowledge and skills, and to learn from colleagues. Please find below details of main activities for the 2021 - 2022 financial year.

Emergency Relief

The emergency relief service funded by **Department of Social Services** provided support to a total of 461 individuals facing financial distress. This support was provided throughout the financial year. The main types of support provided included gift vouchers (69%), transport assistance (7%), payment of utility bills (11%), accommodation (9%) and health care and education (2%).

The demographic data is as follows:

- The age spread is from 15 to 84-year old's, the main cohort supported are 40 - 44-year old's
- Income – 46% of individuals supported have nil income and 19% shared that their income was under \$20K p.a.
- The main representation of individuals supported during this period are from, Iran, China, India, Colombia, and Papua New Guinea
- 16% of individuals identified as having a disability
- 10% of individuals reported homelessness or at risk of homelessness
- 48% of individuals were single people with dependents
- 4% identified as Aboriginal and Torres Strait Islander
- Main Language groups include Spanish, Hindi, Tamil, Urdu, Mandarin, Japanese, Persian, Arabic, Vietnamese, Mongolian, and Papua New Guinea languages.
- Years residing in Australia – 40% 5+ years, 15% 3 – 5 years, 13% 1 – 3 years, and 3% less than one year

DJAG – brokerage

Emergency relief received from DJAG has meant the financial support to 121 IWSS clients. The support has been in the form of vouchers and or direct payments support to transport, utilities bills, health care, passport renewal, car registration/s, rent – accommodation and keeping women and children safe.

Collaboration and partnership

[Brisbane Southwest Support – Sexual Violence Prevention](#) – BSwSS continues to work and deliver services through the ongoing partnerships with BRISCC, Zig Zag and Murrigunyah. The Caseworker providing services on behalf of IWSS is available once a week. During the reporting period, a total of four women from culturally and linguistically diverse backgrounds accessed support from the IWSS Caseworker. Of the four women, three were supported with the assistance of an interpreter throughout the support/counselling period. Despite the limitations to face to face service delivery in the second part of the reporting period, the needs of the women accessing support were met to the best of our ability whilst the four partner services worked at adapting service delivery to the new conditions.

[Japanese Speaking Caseworker](#) - new contract April 2022. This year we signed a fourth agreement with the Consulate-General of Japan in Brisbane for the provision of domestic violence support services to Japanese women in Australia. The service operates 2.5 days a week from Brisbane and fortnightly from the Gold Coast hosted by Multicultural Families Association as required. The Caseworker has returned to supporting women face to face as required. This position offers support to Japanese Australia wide. A total of 80 Japanese women were assisted this financial year, 77% of these women have children in their care. This year has also brought the commencement, new funding for NSW (Japanese women) and collaboration with the new service.

[StreetSmart Grant ‘Making-a -Home grant’](#) - The availability and support through StreetSmart enable three clients to be assisted.

[Telstra Safe Connections \(WESNET\)](#) – A total of 9 women received smartphones and a session of online safety awareness to assist them to maintain safe access to technology and connection with service providers and family.

[Multicultural DV Alert Lifeline](#) – Through the agreement with Lifeline, IWSS co-facilitated 5 Multicultural DV-Alert session in various locations as per the agreement with DV Lifeline. These workshops were attended by a total of over 100 participants across venues. Participants gained knowledge and skills in recognizing, responding, and referring people affected by domestic and family violence.

[Consultations undertaken:](#)

- Housing and Domestic and Family Violence Roundtable, Department of Justice and Attorney-General
- Evaluation of the National Plan to Reduce Violence Against Women and their Children (2020-2022)

- Women’s Safety and Justice Taskforce consultation with Margaret McMurdo AC – supported clients to attend consultation
- Sexual Violence Prevention Roundtable – presentation by Margaret McMurdo AC, Chair of the Women’s Safety and Justice Taskforce
- Review of the *Anti-Discrimination Act 1991*, Queensland Human Rights Commission
- Domestic and Family Violence Culturally Linguistically Diverse Roundtable – Department of Justice and Attorney-General
- National Summit on Women’s Safety
- COVID-19 Vaccine Roundtable with Women from Migrant and Refugee Backgrounds, Harmony Alliance
- Hall Partners (on behalf of DSS) consultation on emergency relief in Australia
- Trauma informed focus group – Department of Justice and Attorney-General

Collaboration

- QUT Stopping Gendered Violence Advisory Board
- National Advisory Group: Temporary Visa Holders Experiencing Family and Domestic Violence – Red Cross Pilot
- WESNET Board
- QSAN response to Women’s Safety Justice Taskforce consultation
- Brisbane Domestic Violence Service consultation on domestic violence session for medical staff
- Candle Lighting Ceremony working group
- INVEST project

Pathways maintained to support clients

The following pathways remain central in ensuring women’s timely access to assessment for income support and legal advice and representation

- Centrelink
- Legal Aid Queensland
- Refugee and Immigration Legal Service
- Women’s Legal Service
- Red Cross EVP

Networks/Peaks

- Qld Sexual Assault Network (QSAN)
- Qld Domestic Violence Services Network
- Combined Women’s Refuge Group
- Greater Brisbane Sexual Assault Interagency Network – Responding to people who have experienced historical and/or recent sexual violence
- WESNET
- QCOSS

IWSS Team - Professional Development

Professional development is essential in maintaining and upgrading team's knowledge and skills. For the reporting year, the IWSS team attended the following:

1. Advanced Specialist Homelessness Information Platform (SHIP) training - Department of Housing and Public Works
2. Allegations of child sexual abuse, an empirical analysis of Family Court judgements - ACT & Regional Family Law Pathways Network
3. Applying for a Protection Order in Queensland - Women's Legal Service
4. Approaches to Support child mental health in CALD communities - Child Family Community Australia
5. Building Resilience - Wesley Mission
6. Changes to special primary victim reporting, Sector Briefing - Victims Assist
7. Children and Young People and Tech Abuse - Wesnet
8. Coercive Control and Social Entrapment Workshop Series - Workup Qld
9. Common Law risk management strategies - Workcover
10. Conducting Best Practice Assessment - Lifeline Australia
11. Covid - Where to from here? - Kaizen Synergy Legal Webinar
12. Do more from the frontline, Introducing the upgraded app - Tanda
13. Do you support victims? - Victims assist Qld
14. Domestic and Family Violence and visas - Women's Legal Service and Refugee and Immigration Legal Service
15. Domestic and Family Violence for women from CALD backgrounds - Women's Legal Service and Immigrant women's support Service
16. Domestic Violence and Immigration - Immigration Advice and Rights Centre (IARC)
17. Dousing Threats in the Context of Domestic and Family Violence - UQ School of Law
18. DV-alert Training (LGBTIQ+ changes)
19. Education session to DFV Organisations - National Disability Insurance Agency
20. Emotional Freedom Techniques (EFT) - Lighthouse Resources
21. Examining Whiteness - ShantiWorks
22. Exploring our Racialized selves - ShantiWorks
23. Exploring the Dominant Constructions of Consent - ShantiWorks
24. First Aid & CPR Training - St John Ambulance Australia
25. FLPN (Greater Brisbane) Mediation Webinar - Family Law Pathways Network
26. How can Consumer credit Law assist financial abuse and Domestic and family violence victim survivors - Legal Aid Qld
27. How children are involved in Technology Facilitated Coercive Control - Griffith University
28. Intersecting systems and the needs of families: Family law, Child Protection and Domestic Violence - Australian Institute of Family studies
29. Introduction to Domestic and Family violence - Women's Legal Service
30. Introduction to The Nurtured Heart Approach - Light house Resources Kyabra

31. New Family Violence temporary visa - Women's Legal Service and Refugee and Immigration Legal Service
32. Non-Lethal Strangulation - Red Rose foundation
33. Overview of Family Law, parenting, property, and divorce - Women's Legal Service
34. Perinatal Support Strategies for Aboriginal and Torres Strait Islander parents experiencing complex trauma - Australian Institute of Family Studies
35. Promoting Inclusion in the workplace - MATE (Griffith Uni)
36. Protect your business with Cyber Security – Kaizen Synergy
37. Recognising and Responding to Sexual Violence - Monash University
38. Reflective Supervision - Developing and Enhancing your Practices as a Supervisor
39. Remote working and Covid-19: Two very real issues facing employers in today's world - WorkCover.
40. Resistance Violence - Responding to domination in the lives of victims/survivors - Workup Qld
41. Responding to Disclosures of Sexual Violence - Workup
42. Safe and Together: Trauma-informed is not Domestic Violence informed - Legal Aid Qld
43. Sexual and Reproductive Health Data Report and act now launch panel discussion - Multicultural Centre for Women's Health
44. Sexual Assault Counselling Privilege - Women's Legal Service
45. Sexual Harassment in the workplace - Women's Legal Service and Caxton Legal Centre
46. Smart Home Tech (Pros and Cons) - Wesnet
47. Smartphones, Survivors and Safety - Wesnet
48. Social Media and Survivors - Wesnet
49. Supporting children who have disclosed trauma - CFCA and Emerging Minds
50. Telstra Phone Activation & Safety Planning - Wesnet
51. The Family Court Merger, An update, and practical tips - Michael Lynch Family Lawyers
52. The 'how-to' of property settlement - Michael Lynch Family Lawyers
53. The impact of the COVID-19 pandemic on domestic and family violence - ANROWS
54. The Operation of the Direct Cross-examination Ban - Family Law Pathways Network
55. The power in understanding patterns of coercive control - Child and Family Community Australia
56. Understanding and responding to coercive control, community Legal Centre's Qld - Australian Institute of Family Studies
57. Understanding Family Law - Michael Lynch Family Lawyers
58. Understanding Stalker ware - Wesnet
59. Using data to inform therapeutic responses to child sexual abuse - Australian Institute of Family Studies
60. Victims Register Information session - QPS
61. Working with families to minimise alcohol-related harm - CFCA Child Family communities Australia

62. Working with Intimate Partner Homicide: Exploring Systems' Failures and Possibilities - ShantiWorks

Acknowledgments

In acknowledging the support received this financial year, I would also like to highlight that collaboration was key in taking us through the second part of the financial year and beyond; and leadership from Management Committee, staff and contractors was paramount in navigating our way through the many challenges we faced this year. Together, we met all our obligations and equally importantly, supported the women and children accessing our service.

The support provided to women and children and participation in a range of activities seeking to improve systemic responses would not have been possible without the encouragement and leadership of the Management Committee. Zoe Rathus, Chris d'Aquino, Leisa Wathen, Jude Clarkin and Kathryn Randell supported the Director and the IWSS Team through good governance and by sharing their individual expertise.

The IWSS service delivery team led by Ingrid, once again showed their commitment to best practice in giving their absolute best to support women and their children affected by violence. Thank you to the IWSS staff for their efforts in making the service inclusive and welcoming. Thank you, Caroline, Nas, Miryeong, Maria, Geraldine, Ishita, Hayley, Ritu, Linda Claudina, and Kaz. Ranjika provided unwavering support to the Director and the team with her usual kindness and diligence. Tara added support to the administrative team with her diligence and support with ER reports and reporting through the ER APP and widespread support to the Director and the IWSS Team. My appreciation also goes to our contractors, Camille Rumble and Katie Henderson from Quintessential Administration Services (bookkeeping services) and Jhon Quiñonez from Fire Systems (IT development and support). Thank you for your kindness and commitment to working with us. A big thank you to past staff who left the organisation and to casual staff who provided backfill support during the reporting period. Thank you all for your tireless support and for generously sharing your knowledge, skills, and active learning.

To our colleagues from government and non-government agencies, we appreciate and value their contribution to our work and the wellbeing of the women and children.

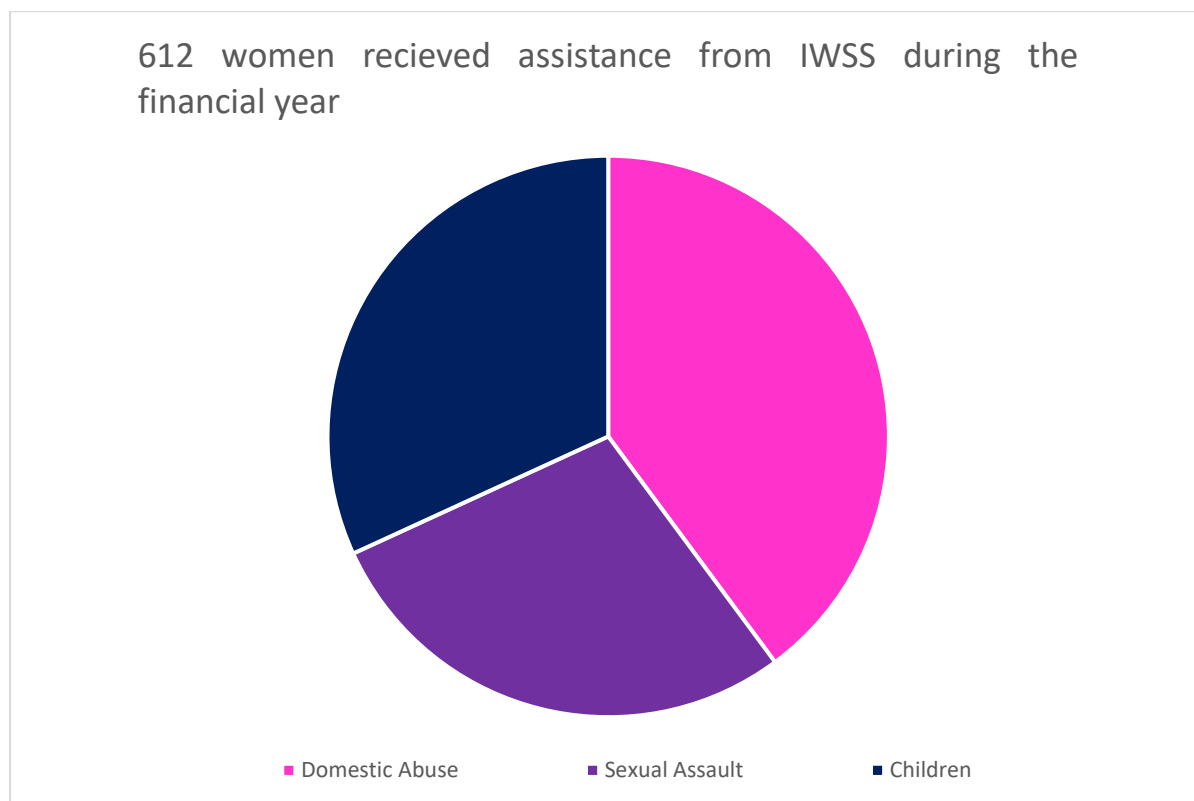
Finally, thank you to the women and children who sought support from the service during the financial year.

We learn from the women's and children's stories and challenges, and we incorporate this learning into our practice framework and advocacy. Thank you.

Senior Caseworker’s Report – Ingrid Macartney (Perez)

For the 2021-2022 financial year, a total of 612 women received assistance from IWSS. Of these, 358 women were assisted by the service through case management support for domestic violence. 101 women required interpreter support when accessing support for domestic and family violence. A further 254 women required interpreters for sexual assault.

From all the women supported, a total of 141 required an interpreter. Therefore 23% of our clients’ required interpreters.



Domestic Violence

A total of 358 women between the ages of 18 to 74-year-olds received domestic violence support. The major cohort of woman accessing IWSS were aged between 20 to 49. One Torres Strait Islander client was supported during this period. These women were supported in relation to physical abuse inclusive of strangulation, sexual abuse, image-based abuse, psychological/ emotional abuse, spiritual abuse, social abuse, verbal abuse, threats / coercive behaviours (immigration threats), technological abuse, isolating behaviours, and economic abuse. The most common countries of birth were Afghanistan, Brazil, China (excluding SARs and Taiwan), Colombia, India, Iran, Papua New Guinea, Philippines, Sri Lanka, Taiwan & Vietnam. The most common languages spoken at home in order of highest percentages: Mandarin, Spanish, Persian (excluding Dari), Hindi, Arabic, Portuguese, and Vietnamese.

Out of the 358 women who were supported, 29.9% of these women had lived in Australia for more than 10 years, 48.7% of clients self-identified as possessing a ‘well’ proficiency in spoken English, and 21.4% ‘not well’ proficiency in spoken English. 28.2% of clients (101 women) required interpreters as a means for communication.

Nearly half of our clients, i.e., 40.1% identified that they had had a permanent address less than a month to 6 months prior to accessing IWSS. 98% identified that they lived in Queensland the week prior to seeking support.

The length of support ranges from one day to over 52 weeks. The engagement support period for our clients is from 2 weeks to 52 weeks. Support was sought for legal referrals, advice, and information, accessing housing, advocacy and liaising on behalf of the client and emotional support.

The major source of referrals were self-referrals at 32.5%, family and domestic violence services (non SHS) 16% of the referrals, Queensland Police Service 11.6%, 505% were from legal entities (including LAQ), family and child support agencies (4.0%), other agencies government and non-government and family and friends. 85.1% of clients achieved half or more of their goals (case management plans) during this period.

Nearly 43.9% of presentations were lone women with children (one parent with child/ren) and 13.3% were women that identified as alone.

During this financial year 46.2% of the clients have identified as having nil income. Financial assistance was provided for short term or emergency accommodation, establishing, and maintaining tenancy, accessing other external services (such as health) and for other payments or bills. 40.8% of the clients were engaged in employment, 25.5% identified as unemployed and 43.9% identified as currently undertaking formal study or training whilst 20.4% identified as being in receipt of Centrelink payments.

Sexual Assault

A total of 2,918 hours was provided to 254 women from 49 countries were provided with support in relation to sexual assault, including intimate partner sexual violence, sexual assault from a non- intimate partner, suspected child sexual abuse (of own children), internet related sexual abuse and women who identified as experiencing historical sexual abuse. Of these women, 40 women were provided with support through accredited interpreters. Therefore, 16% of clients were supported through interpreters.

Accompanying Children

A total of 286 children accompanied the 612 women who were provided with case management support for domestic violence and or/sexual assault.

Specialist Support

A total of 340 service providers, 22 family/friends of women experiencing violence in their lives and 504 non client women were supported through information and resources during this period. A further 205 women were supported through the Emergency Relief (ER) pathway. A total of 483 individuals were supported through ER.

Referral Management Coordination System (RMCS) – Queensland Police Service (QPS) Referrals

A total of 72 referrals were received through QPS referrals under the Immigrant Women's Support Service pathway and a further 19 QPS referrals was received for IWSS Sexual assault. Therefore, a total of 150 referrals were received and actioned by IWSS staff during the financial year. This put our service in contact with women immediately after police responses to incidents of domestic violence and sexual abuse were recorded.

The top four referral places were:

- Queensland Police Service – Unknown unit
- Queensland Police Service – North Brisbane District – Vulnerable Persons Unit
- Queensland Police Service - Morningside CPIU TEAM 1
- Centacare - Family and Relationship Services Brisbane Metro DFV Support [Centacare Catholic Family Services]

Many of the women referred via QPS' referral system received case management support from IWSS. The age range of these women was from 15 to 74 years.

Trends and Emerging Issues – Domestic Violence

- An increase in accessing ER support.
- Increased demand for housing and accommodation.
- Increased demand in safety alerts, safety planning and installing cameras at home.
- Women working part time and limited childcare options. Limited employment and not eligible to access Centrelink support/s and therefore presenting with limited and zero income.
- Women on student visas, without any income and separated from their partners because of domestic violence.
- Women on temporary partner visa subclass (820) and (309) seeking assistance for domestic violence, presented as having a lack of understanding of the family violence provisions and their legal rights in Australia.
- IWSS has continued to advocate and support women with no income due to their visa status restricting the woman to access Centrelink, Health services and Housing.

Trends and Emerging Issues- Sexual Assault

IWSS caseworkers supported women experiencing intimate partner sexual violence, historical sexual assault, sexual assault from a non-intimate partner and, mothers of children reporting suspected child sexual abuse, and women who experienced sexual assault in the workplace.

- Increase from last year of women reported strangulation (criminal offence) and choking techniques used by perpetrators of violence. Psychoeducation on the short term and long-term effects of strangulation and risks involved.

- Stalking (criminal offence) through different mediums inclusive of electronic devices and social media platforms.
- Struggling to find employment without qualifications.
- More clients accessing ER support due to low or zero income.
- Limited accommodation options and having to share with individuals that are unknown.

Service Delivery Summary

- 1 in 4 women (23%) required and were provided with an interpreter out of the total of 612 women. All women were provided with culturally appropriate support.
- Main languages spoken by women accessing support for domestic violence and sexual assault included: Mandarin, Spanish, Persian (excluding Dari), Arabic & Hindi.

Community Education

IWSS provided a total of 54 community education and professional development sessions to a range of community groups and service providers. Community Education was delivered via different modalities, some face to face, through webinars, podcasts, zoom, Microsoft teams as deemed appropriate throughout the year. The cohort of the participants ranged from professionals in and out of our sector, clients, and students. The total number of participants that information was delivered to is over 2000 individuals. Some examples: FLNP (Family Law Practice Network) - 4EB community Radio recording, PD WLS - Domestic & Family Violence and Sexual Violence in Cultural & Linguistically Diverse Communities (Webinar), Multicultural Community Centre – Newmarket (MCC) – Presentation to Nepalese community members and staff at MCC, RAILS – Leader’s Peace Building Dialogue, Women from different communities and Greater Brisbane FLPN Network podcast – Newway Lawyers.

Feedback was sought and obtained when appropriate from participants. From the feedback provided, over 95% plus identified a better understanding of the types of Domestic and Family Violence including Intimate Partner Sexual Violence.

How you can help

The Immigrant Women's Support Service welcomes any donations to assist us in supporting women and children who have experienced domestic and/or sexual violence. Many of the families we support have no access to income support and we rely on donations to enhance our Emergency Relief Service.

The account details for donations are:

Account Name: Migrant Women's Emergency Support Service Inc.

BSB: 034 013

Account: 620191

Reference: Donation

[DONATIONS ARE TAX DEDUCTIBLE.](#)

Please contact us mail@iwss.org.au if you require a receipt for your donation.

Migrant Women's Emergency Support Service Inc.

An Integrated Domestic Violence and Sexual Assault Service for Women of non-English speaking backgrounds

Phone: 07 3846 3490

PO Box 5490 West End 4101

www.iwss.org.au | mail@iwss.org.au